



Kigali the 17th May 2023

RWANDA ALLIED HEALTH PROFESSIONS COUNCIL

(Law N°46/2012 OF 14/01/2013)

Communiqué: Technical Issues in Registration system

Dear valued Registrants,

We would like to inform you of a recent technical issue that has affected our services. Our team has been actively working to resolve this issue, and we apologize for any inconvenience it may have caused.

Due to an unanticipated technical issue, some users have experienced intermittent service disruptions from Friday, 12 May 2023. This issue has impacted certain features, resulting in slower response times and occasional errors while using our licensing system.

Rest assured that we are treating this matter with the utmost urgency. We anticipate resolving the technical issue as soon as possible. Our priority is to ensure a seamless user experience, and we are committed to restoring normal procedures as quickly as possible. We understand the frustration caused by this technical issue, and we sincerely apologize for any inconvenience it may have caused you. Please don't hesitate to reach out to our customer support channels.

We sincerely appreciate your patience and understanding throughout this process and are committed to resolving this issue promptly.

Thank you for your understanding.

Best regards,

Office of the Registrar